The Camden Coalition has been a leader in the field of effective cross-sector solutions for people with complex health and social needs since 2002. In 2016, we launched our National Center for Complex Health and Social Needs to galvanize a field focused on this intersection and to support the people and systems developing the most cutting-edge health and social service solutions.

CUSTOMIZED SOLUTIONS

Whether you are launching a new care management program or accelerating a city-wide, cross-sector collaborative, our experts are equipped to understand your needs and provide support and guidance to ensure your success.

Through **experiential training, expert coaching, and system co-design and implementation**, we accelerate progress on your journey to improve care for people with complex health and social needs.

OUR APPROACH

Our unique approach weaves together our four core strengths into one team to help our clients succeed.

- On-the-ground experience
- Data & analytics experts
- Coalition building
- National network

OUR AREAS OF EXPERTISE

- **Program design & operations**
  Community asset mapping, adapting evidence-based models, optimizing workflow

- **Data & evaluation**
  Cross-sector data integration and analysis, population segmentation and selection

- **Policy & advocacy**
  Partnering with public agencies to accelerate reform, crafting policy solutions

- **Care delivery**
  Patient engagement & coaching, reflective supervision, complex care core competencies for health and social services

- **Leadership & collaboration**
  Adaptive leadership, making the business case, leading multi-organizational collaboratives

- **Equity, diversity & inclusion**
  Elevating community and consumer voice, investing in community leadership and capacity

Contact us today to discuss how we can help: camdenTA@camdenhealth.org
Client success

OUR SPECTRUM OF CLIENTS

- Regional health collaboratives
- Community based orgs
- Behavioral health
- Health plans
- Health systems & ACOs
- State & local government
- Public health

OUR REACH

WHAT OUR CLIENTS THINK

“Our partnership with the Camden Coalition has been instrumental in designing an approach that puts families in the center of this work, and lets them drive their own path forward.” - Amy Malen, Allegheny County Department of Human Services

“Camden’s COACH and RELATE models have equipped our geographically dispersed teams with a common language, philosophy, knowledge and tools to truly partner with patients with complex social and health needs. Their thoughtful, deliberate, and collaborative approach has built our capacity to fully embrace the models across our entire system.” - Dr. Karen Bodreau, Providence

CLIENT SPOTLIGHT: ADVENTIST HEALTH

Adventist Health hired us to help them prepare for risk-based Medicaid contracting in California. We co-designed and implemented a community-wide model for people with complex needs in Lake County, CA. Its success helped transform the system’s community wellness strategy.

- 53% reduction in ED visits
- 23% reduction in inpatient admissions
- 76% reduction in hospital length of stay
- 92% reduction in emergency medical service responses

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