



Immediate approaches for collaboration during the COVID-19 pandemic

National Center for Complex Health and Social Needs, an initiative of the Camden
Coalition of Healthcare Providers



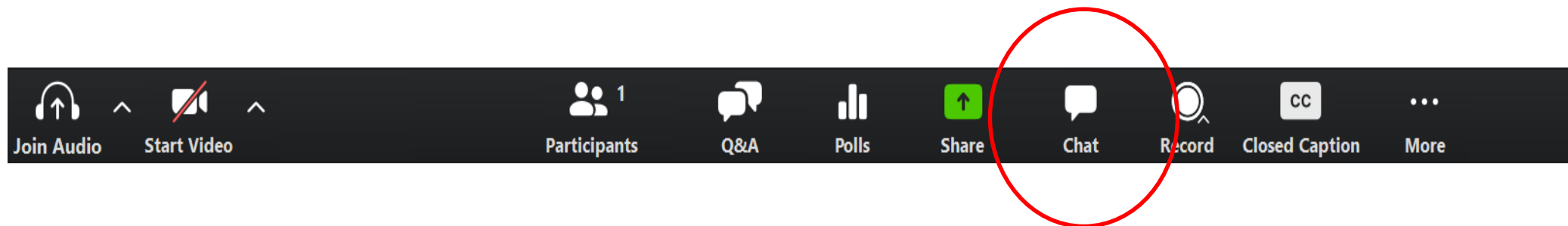
Agenda

- Introduction & Housekeeping – 5 min
 - Notes from the field – 5 min
 - Community forum – 45 min
 - Capacity
 - Organizational priorities
 - Infrastructure
- Wrap-up & next steps – 5 min



Housekeeping

- This event will be recorded
- Please keep yourself on mute (by phone or on the Zoom platform)
- All questions and resources should be submitted through the chat feature
- Rebecca will select individuals to participate out loud. If you would prefer not to be called on, please place an asterisk (*) at the beginning of your chat
- To unmute your phone, press *6



Poll #1



Please indicate the complex care population
that you serve

Poll #2



How are you feeling today about your community's ability to cooperate in its response to COVID?



Notes from the field

Staff do not have the time needed to engage with other organizations



Capacity

- Unable to reach the right person
- Existing partners are closed or do not have the bandwidth for collaboration
- Planning sessions that then lack follow-through

Organizational priorities

Infrastructure

Organizations have their own COVID-19 priorities or pressures



Capacity

- Partner organizations are concerned about liability and risk

Organizational priorities

- Desire to focus on their narrow patient population
- Need for an organizational response

Infrastructure

Organizations have not developed the infrastructure to facilitate collaboration



Capacity

- Lack of data sharing agreements and platforms
- No clear decision-making process for new collaborative approaches

Organizational priorities

- Cultural divide and lack of trust

Infrastructure

Poll #3



Select three of the following complex care subtopics for future sessions in the context of COVID-19

For more information



Email National Center for Complex Health and Social Needs:
nationalcenter@camdenhealth.org

Join the Complex Care Resource Exchange LinkedIn group:
<http://bit.ly/complexcareresourceexchange>



We want your feedback!

An evaluation survey will be sent
out after this webinar

Thank you!

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