

Community Advisory Committee Covid-19 Outreach Calls  
DRAFT as of 3/19/2020

**Instructions**

- You will find your assigned committee members and their contact information in our shared tracking document (linked).
- Please first try to call them so they can hear your voice.
  - You may need to follow-up by texting to let them know who you are and why you are calling and see if they are willing to call you back or if you should just engage via text.
  - If neither of those receives a response over 24 hours, then try emailing them.
- Please make the call script (below) personal.
- As you go, please record your responses in our shared tracking document (linked) so that we can assess and make a strategy about how to engage going forward.
- Please record their preferred phone/email.
- I've connected with a couple folks for other reasons and I can tell they are already lonely (one talked my ear off for 45 min), so be prepared for that.

**Call script**

1. How are you doing (physically and mentally) during this time?
2. Can you tell me about any needs you have?
  - a. Food?
  - b. Shelter/housing?
  - c. Utilities?
  - d. Are you safe where you are staying?
  - e. Want someone to talk to?
  - f. Want something to stay engaged?
    - i. Given the current public health concerns, the public hearing of the City's 5 Year Plan will now be held LIVE virtually on March 19th at 3:30 pm and can be accessed by utilizing the following link:  
<https://zoom.us/j/796049680>.
      1. All Camden City businesses and residents are encouraged to participate. During this live hearing, you will be able to comment and make recommendations on the proposed projects and objectives for the upcoming years.
    - ii. Each year the City receives over \$4 million in Entitlement Funding from the Office of Housing and Urban Development (HUD). These funds can be used for eligible activities in the areas of housing, economic development, public facilities, social services and planning. Go to <https://www.surveymonkey.com/r/LH2LR32#> for the survey to help provide insight on what is important to the community. Tell the City of

Camden where they should prioritize funding. Deadline to participate is close of business on Friday, March 20th.

- iii. Remind your neighbors/friends/family to complete their census!
- 3. Do you have resources or people to help meet those needs? If not, [here is what we know](#) of from our community partners.
- 4. Due to CDC recommendations, we are cancelling March CAC activities and likely April as well.
- 5. Given these social gathering spaces play an important role in community, we want to be creative about how to remain connected given everyone's different technology capabilities. Can you tell me what you have access to?
  - a. Tech:
    - i. Internet?
    - ii. Unlimited minutes?
    - iii. Unlimited texts?
    - iv. Data?
  - b. Do you use social media? If so, which apps?
  - c. Have you done video calls? If so, what app/platform?
- 6. We will be in touch soon about ways we will continue to stay connected during this period of social distancing! Do you prefer for us to communicate by phone or email? Which number/address is best?