Technical assistance offerings

Coaching, expert advising, and training through the Camden Coalition can give your organization access to subject matter experts in the field of complex care, a sustainable connection to others in the field, and the opportunity to better serve patients with complex health and social needs. Interested? Contact camdenTA@camdenhealth.org.

Coaching and expert advising options

- **Integration of behavioral health into primary care**
  Clinical coaching and expert advising on workflow design, staffing and staff development, payment models, and evaluation to integrate behavioral health into primary care.

- **Integration of addiction treatment (MAT) into primary care**
  Clinical coaching and expert advising on developing and implementing addiction treatment (MAT) into primary care including guidance around workflow design, payment models, staff development, and program evaluation.

- **Leadership and team resiliency**
  Expert coaching and advising on creating practices for team retention, leadership skill building, and resiliency for managing the uncertainty and challenges of working with patients with complex health and social needs and fragmented systems.

- **Collaboratives and coalition-building**
  Expert coaching and advising on creating and sustaining interprofessional, inter-agency, community, and cross sector collaborations to impact complex care patients.

- **Data design and the business case**
  Expert coaching and advising on creating tools for tracking and reporting patient outcomes, creating population analysis reports, doing data analysis to target intervention, and making the business case to create, sustain or grow a complex care program.

- **Cross-continuum care**
  Expert coaching and advising on a wide spectrum of care for patients with complex needs, including chronic pain management, integration of hospice and palliative care, process improvements and disease management pathways, collaboratives, and more.

Training opportunities

**COACH**

The COACH model trains patient-facing staff on techniques and tools to use in the care planning process with patients experiencing complex health and social barriers. COACH trains practitioners as empowerment coaches rather than solely as providers for patients, enabling the co-creation of individualized care plans around patients’ long term goals.

**RELATE**

RELATE is a relational coaching model that trains supervisory staff to promote adaptability, flexibility and positive team-dynamics in staff engaged in patient care. RELATE uses a reflective approach to build resiliency by preparing learners to better tolerate the emotional impact of complex work.

Learn more:
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www.camdenhealth.org