Camden RESET: Helping residents re-enter society with effective tools

Camden RESET (Re-Entering Society with Effective Tools) is a pilot intervention aimed at discovering individual and systemic barriers faced by patients who frequent the hospitals and jails in Camden. **The goal of Camden RESET is to help patients gain the skills and support they need to avoid arrests and preventable hospital admissions, and improve their wellbeing.**

Camden RESET builds upon insights from Camden ARISE, an initiative that brings together cross-sector data to better understand how individuals with complex health and social needs navigate across multiple institutions. Camden ARISE linked police department arrests data with hospital and ER data and identified a small population of individuals with significant criminal justice and hospital involvement. The data exposed key risk factors underlying over-utilization, including housing instability, substance abuse, mental health, and other health and social needs.

**Care Management Model**

Using real-time data from jails and hospitals, Camden Coalition identifies individuals with both frequent hospital readmissions and jail stays, engages them at the Camden County jail, and offers them the opportunity to participate in our services. A team of nurses, social workers, and community health workers empower them to address their medical and social barriers to wellness. The team visits them in the community, customizes a care plan centered on the patient’s goals, accompanies them to appointments, and connects them to social services.

**Who we serve**

Camden City residents who have been admitted to jail at least three times and have either a minimum of four emergency department visits within a period of one year or a minimum of two inpatient admissions within a period of one year.

**Partnering Agencies**

The Camden Coalition of Healthcare Providers has closely collaborated with the Camden County Re-Entry Committee to implement Camden RESET. The Re-Entry Committee includes: Camden County Correctional Facility, CFG Health Systems, Volunteers of America–Delaware Valley, Project H.O.P.E., Camden County Board of Social Services, and Genesis Counseling. Camden RESET receives funding and support from the Laura and John Arnold Foundation.

**Questions?**

Contact Laura Buckley at 856-365-9510 ext. 2078 or lbuckley@camdenhealth.org.

**About the Camden Coalition of Healthcare Providers**

_The Camden Coalition of Healthcare Providers is a citywide coalition of over 25 hospitals, primary care providers, and community organizations working together to deliver better care to vulnerable citizens in Camden, NJ. Founded by Dr. Jeffrey Brenner in 2002, the Coalition knits together a fragmented health care system for patients with complex needs and repeated, ineffective and expensive hospitalizations, using smart data and multi-disciplinary team care. We believe if we can deliver better care at lower cost here in Camden, it can be done for everyone, everywhere in America._