

BLUEPRINT FOR COMPLEX CARE

11 OPPORTUNITIES TO STRENGTHEN THE FIELD

The United States spends more on healthcare than any other industrialized nation, and much of that spending is concentrated on a small percentage of individuals with complex medical, behavioral, and social needs. The *Blueprint for Complex Care* aims to drive a collective strategy for advancing the field of care that serves this population.

Based on input from stakeholders across the country, the following are opportunities for strengthening the field:

1



Develop core competencies and standardized educational programs and resources to support their use.

7



Strengthen local cross-sector partnerships to ensure the field is addressing social determinants and health equity effectively.

2



Further develop quality measures for complex care to accelerate learning and quality improvement and demonstrate value.

8



Promote expanded public investment in innovation, research, and service delivery through coalition building and federal advocacy.

3



Enhance and promote integrated, cross-sector data infrastructures to build the field's knowledge and its ability to serve this population.

9



Leverage alternative payment models that promote flexible and sustainable funding and create incentives to address social needs.

4



Identify research and evaluation priorities to better understand subpopulations, implement strategies, and design new payment systems.

10



Create a field coordination structure that facilitates collective action and systems-level change to create accountability to the field.

5



Engage allied organizations and champions through strategic communication and partnership to align values, principles, and tactics.

11



Foster peer-to-peer connections and learning dissemination to connect stakeholders to one another and facilitate discussion and shared learning.

6



Value the leadership of people with lived experience to address the systemic issues impacting this population.

To learn more, download the full report at www.nationalcomplex.care/blueprint