## Exhibit 09: ACO Gainsharing Plan Public Feedback

### Gainsharing Plan Public Distribution Channels

<table>
<thead>
<tr>
<th>Date</th>
<th>Distribution Mechanism</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 6, 2016</td>
<td>Presentation to and review of gainsharing plan by Camden Coalition Strategic Planning Committee</td>
</tr>
<tr>
<td>January 20, 2016</td>
<td>Presentation to and review of gainsharing plan by Camden Coalition Board</td>
</tr>
<tr>
<td>January 28, 2016</td>
<td>Presentation to and review of gainsharing plan by Camden Coalition Community Advisory Committee</td>
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</tbody>
</table>
| February 1, 2016    | ACO feedback form and feedback phone line modified to receive input into the gainsharing plan  
|                     | http://www.camdenhealth.org/feedback/  
|                     | http://www.camdenhealth.org/reaccion/  
|                     | 856-365-9510 x2095                                                                      |
| February 4, 2016    | Gainsharing plan distributed via email to Camden Coalition primary care practice partners as well as |
| February 6, 2016    | Plain language summary and full version of gainsharing plan placed on Camden Coalition website  
|                     | https://www.camdenhealth.org/the-camden-coalition-aco-saving-money-improving-lives/       |
| February 6-March 2, 2016 | Gainsharing plan reviewed in person with Camden Coalition primary care practice partners  
|                     | 2/10: Osborn Family Health Center  
|                     | 2/11: Cooper Family Medicine  
|                     | 2/17: Reliance Medical Group  
|                     | 2/18: St. Luke’s Catholic Medical Services  
|                     | 2/18: Fairview Village Family Practice  
|                     | 2/18: Virtua Family Medicine  
|                     | 2/23: Project HOPE  
|                     | 3/2: Cooper Physicians Office  
|                     | 3/2: Cooper Ambulatory Pediatrics                                                      |
| February 9, 2016    | Gainsharing plan distributed via email to Camden Church’s Organized for People network    |
| February 25, 2016   | Public Meeting at the Camden Coalition to review Gainsharing plan                         |
Synthesis of Feedback

- Clarity on Shared Savings
  - Further clarification of how any shared savings money will make it’s way back to primary care providers in the city

- Enhanced Engagement
  - Continue to involve the community actively in determining priorities of the ACO and getting feedback around services within the ACO
  - Enhance the diversity in age, race, gender, and religion of the Camden Coalition Community Advisory Committee
  - Develop bridges between the various local community advisory boards in Camden
  - More opportunities for networking, dialogue, and lessons learned sharing between primary care practices in the city
  - Continue to use the phone line as a feedback mechanism for the ACO for patients who do not have computers

- Health Related Areas to Address in Camden:
  - Need for more substance abuse treatment services within Camden and outside Camden
  - Health Education
  - Increased Peer Support
  - Improving the quality of care delivered, suggestions included:
    - ACO standards/protocols for post hospital follow up visit
    - ACO standards for breast cancer screening